



## Case Study / Elevating Satisfaction: The Onni Group's Vertical Access Success Story

### BRAXOS *Crescendo*

Crescendo provides secure vertical floor access control and hands-free elevator dispatch solutions for any type of workplace, and residence, or hotel. With connectors to all major elevator manufacturers' protocols, Crescendo delivers seamless vertical transportation security – wherever your passengers need to go.

For over 50 years, Onni Group has developed 28+ million square feet of world-class spaces globally, building communities where people live, work, and play.

As a leading North American real estate developer, Onni's success stems from commitment to employees, partners, quality construction, innovation, sustainability, and customer satisfaction.

#### Challenge /

Secure yet convenient elevator access is crucial for tenant satisfaction. Onni needed seamless integration between their access control partner, Salto, and various elevator systems deployed across their portfolio, while simplifying data management for property managers. They chose braxOs for our expertise connecting disparate access control systems and our reputation for solving complex problems integrating with leading elevator manufacturers.

#### Solution /

Using braxOs's extensive connector library that includes Salto and all major elevator manufacturers, we delivered a flexible integration strategy deployable across their real estate portfolio.

Vertical access management features include:

- **Intercom integration:** Guests can request access to residents via intercom.
- **Automated elevator access:** braxOs connectors temporarily unlock resident's floor for guests.
- **On demand permissioning:** Property teams can manage floor access for events, and schedule restoration of security on demand.
- **On-call elevator dispatch:** The braxOs integration enables cab dispatch from kiosk devices.

*“With braXos, we have the freedom to uniquely configure the vertical security in each building, offering secure access to both residents, tenants, and guests. With differing needs in each building when it comes to parking, events and user access, braXos can easily adjust the security to meet our needs.”*

Abdel Elassal  
Vice President  
of Information Technology  
Onni Group

- **Flexible accommodation of unique property features:** The braXos implementation can be configured to accommodate everything from parking access to access during events, ensuring flexibility property to property.
- **Single sign-on data management:** Salto serves as system of record with braXos composing a unified portal, regardless of the elevator system installed.

## Results /

The braXos partnership provided Onni with a harmonious system across their North American properties that eliminated redundant data entry while offering maximum flexibility for vertical transportation. Benefits include:

- More efficient tools for property management teams.
- Reliable data security meeting highest standards.
- Scalable efficiencies through seamless interoperability.
- Minimized downtime during software updates.
- Enhanced tenant/resident/guest satisfaction through safe, convenient vertical and floor level access.

## Conclusion /

For real estate companies with diverse properties and complex vertical access configurations, braXos eliminates complexity to provide harmonious and secure building experiences.

## About braXos

Founded in 2013, braXos is recognized as a market leader in physical access enablement, composing data synchronizations that enable interoperability in complex physical access ecosystems.

Deployed across five continents, we specialize in activating seamless communication between all the critical software infrastructure that connects hundreds of disparate software and hardware solutions essential to control and power physical access.