



Case Study /

Implementing Mobile Credential Solutions for a Global Technology Firm

BRAXOS *Symphony*

Streamline physical access management in multi-tenant properties with braXos Symphony. We eliminate friction by synchronizing user credentials and access privileges in real-time throughout Corporations, Education, and Commercial or Residential real estate portfolios.

A leading global technology company sought to enhance its physical security infrastructure by implementing a seamless, secure, and frictionless experience wherever the employees travel and work globally. The company aimed to deploy mobile access and provision physical and mobile credentials into disparate tenant and base building access control systems.

Challenge /

This global technology company mandates that employees be able to work at any office worldwide on short notice but struggled to securely and efficiently synchronize physical and mobile credentials across a wide variety of global enterprise security systems. Employees needed a modernized entry system that provided convenience without compromising security. Additionally, the company required a solution compatible with both Android and iOS devices, integrating seamlessly with its existing infrastructure.

Solution /

The company partnered with braXos to deploy an integration platform to manage and synchronize physical and mobile credentials with the following key components:

- Deployment of mobile credentials via Apple Wallet for iPhone users and Google Wallet for Android users, integrating with HID Origo BLE and NFC technology for secure workplace access.
- Secure onboarding process allowing employees to retrieve passes and receive credentials based on location.
- Implementation of Single Sign-On (SSO) for secure authentication.
- Automated credential provisioning through integration with corporate security systems.

“The ultimate return for a security investment like this is a frictionless system that works seamlessly and results in improved employee satisfaction. Organically we are getting reactions from our employees like ‘living in the future...we can now enter our offices with our phone or smart watch instead needing a badge. Kudos to the security team for making this happen!’”

Senior Executive
Global Technology Firm

Results /

The implementation of mobile credentialing solutions resulted in:

- Increased convenience for employees, reducing reliance on physical access cards.
- Enhanced security through encrypted mobile credentials and biometric authentication.
- Improved efficiency in access control management, reducing administrative overhead.
- Successful integration with enterprise security infrastructure, ensuring scalability for future expansions.

Conclusion /

By leveraging the braXos mobile credential technology, the organization transformed its workplace into a frictionless access experience. The structured implementation approach allowed for a smooth transition while ensuring robust security measures. With a solid foundation in place, the company is now well-positioned to expand its digital access solutions across its global offices.

About braXos

Founded in 2013, braXos is recognized as a market leader in physical access enablement, composing data synchronizations that enable interoperability in complex physical access ecosystems.

Deployed across five continents, we specialize in activating seamless communication between all the critical software infrastructure that connects hundreds of disparate software and hardware solutions essential to control and power physical access.